



COMPANIES

### Residential Bundled Service Agreement

The Service is provided over the local telephone line, and I must subscribe to local telephone service and internet access from Consolidated in order to receive the Service. I have read and understand any other applicable agreements including the Broadband Agreement.

I am responsible for any other person or persons who may access the Service through my facilities or equipment, and for all charges associated with such use. I will pay an activation fee and a monthly fee for the Service. I agree and understand no government Taxes and Surcharges associated with the Service I choose are included in the price of the Service on this agreement. If I terminate the Service prior to the selected contract period, cancellation of the Service Agreement will result in back billing of regular applicable charges. Following or during the term of the Bundled Service Agreement I have selected, Consolidated may change the rate structure which will apply to the Service thereafter in the event I continue to subscribe to the Service. In the event of a rate change to the Service, I have 30 days to opt out of this Service agreement without penalty, if I do not opt out of the Service agreement, I will pay the new rate for the Service. The Service Agreement is not valid with any other discount offer from Consolidated.

I am required to provide all computer and telephone equipment necessary to utilize the Service; such equipment must be compatible with Consolidated's network. Because not all types of equipment will interface with Consolidated's network, I understand and agree it is my responsibility to purchase such equipment. Equipment purchased from Consolidated shall be subject to the manufacturer's original warranty only, and not warranted by Consolidated.

Consolidated may make changes to its Service that will require changes to my computer hardware, configuration settings software. I understand and agree that it is solely my responsibility to make any changes to my hardware, configuration settings or software that are required to access the Service.

I am solely responsible for any information I transmit or receive, whether voice, video or data when using the Service. I agree to hold Consolidated harmless from any liability for any information I transmit or receive. I will not allow any other persons to access my account or utilize the Service provided by Consolidated other than members of my household. I agree to secure any wireless connections (routers or modems) so that any unauthorized use is prohibited.

I will not violate any laws or regulations, interfere with other customers' use of the Service, or use the Service for malicious purposes. If I do not comply with the terms of this Agreement, Consolidated may immediately terminate my access to the Service without prior notice to me. I further agree that at the conclusion of this agreement I will need to sign a new Bundled Service Agreement to continue the discounts provided in this Service.

Customer Name (Please Print)

Phone/Account Number

Authorized Signature

Date

**Term Selection (Select One):**

- 12 months
- 24 months

**New Broadband only-Username:**

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**Broadband Bundle (Select One):**

- 5/1M \$59.95/mo
- 10/1M 74.95/mo
- 20/1M \$84.95/mo
- 20/10M \$94.95/mo
- 25/5M \$104.95/mo

**Calling Features (list three):**  
**\*some features not included**

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\_\_\_\_\_  
\_\_\_\_\_

**Calling Feature Bundle \$4.95:**

- Caller ID
- Voicemail

**Comments:**